

## Job Summary

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<b>Job Title</b>	<b>Food Court Team Member</b>
<b>Location</b>	<b>Food Court, Oadby Student Village</b>
<b>Contract Type</b>	<b>Temporary January 2020-June 2020</b>
<b>Salary</b>	<b>£8.21</b>
<b>Hours</b>	<b>15 hours maximum- Weekends</b>
<b>Reports To</b>	<b>Outlet Manager</b>
<b>Positions available</b>	<b>Several</b>
<b>Reference</b>	<b>100032</b>

### Principle Responsibilities

- Deliver excellent customer service by engaging with and responding to customer's needs.
- Demonstrate a complete understanding of bar and takeaway menu items and explain them to customers accurately.
- Prepare food neatly and in a timely manner.
- Understand and adhere to proper safety and sanitation standards.
- Report all incidents, unfit food, customer complaints/comments, breakages, loss or theft to the Outlet Team Leader or Manager.
- Maintain a clean and sanitary work area in accordance with Health Department Regulations.
- Effectively operate the EPOS till system.
- Contribute to 'outlet goals' for increasing sales and improving profits.
- Identify quality and service improvements and ensure these are integrated into future activities.
- Follow operational policies and procedures, including cash handling, security and health and safety.
- To perform any other reasonable task as determined by the Outlet Team Leader.

### Qualification, Knowledge and Experience

- Previous relevant work experience would be desirable but not essential.

### Skills, Abilities and Competencies

- Work well under pressure during busy periods.
- Good level of communication
- Flexible
- Work as part of a team.