

Job Title:	Full Time Shift Leader
Location:	Leicester Services Partnership has multiple outlets across the University of Leicester (UoL) campus, you are required to work at whichever outlet has a shift available.
Salary:	£10 per hour (£18,200pa)
Contracted hours:	Full time, permanent
Working hours:	35 hours, this can include lates, evenings, weekends and early shifts.
Contract Type:	Permanent
Responsible to:	Retail Manager or Team Leader of the allocated outlet
Number of posts available	3

The role:

We have some amazing opportunities available for Shift Leaders to join the Leicester Services Partnership (LSP) team.

We are looking for individuals who have great people skills, are passionate about delivering excellent customer service, are able to work as part of a team and have a 'can do' attitude.

Previous experience in a similar role is essential as you will be required to draw on your experiences to successfully lead a shift.

As a Shift Leader you will assist in preparing and serving food, drinks and snacks for our customers, whilst adhering to excellent food hygiene standards and providing outstanding customer service. You will also be required to open up and close down at the start and end of a shift, as well as lead the team successfully during your shift.

You will also be expected to maintain a high level of cleanliness in the area you work and have knowledge of our products, be able to promote our services and upselling wherever possible.

We are looking for 3 new full time, permanent Shift Leaders to join our team based at the University of Leicester campus.

About us

Leicester Services Partnership was formed from the joint venture partnership between the University of Leicester and its Students' Union in May 2017. It was the first of its kind in the UK among the Higher Education Industry, to unify and deliver all catering, retail and bars operations across the campus.

We always endeavour to provide a consistent customer service experience, inspirational spaces to eat, drink, relax, reflect, learn and socialise and offer something entirely new for our customers.

We truly aim to put our customers at the forefront of all that we do, by providing quality, fresh, sustainable and local food and drink, a professional and friendly service and engaging spaces for all staff, students and visitors.

We aim for everyone within the university to discover, explore and enjoy a great variety of food and retail options on campus. Our business is constantly growing and evolving to ensure each customer makes the most of their time at The University of Leicester.

What we offer:

- Competitive salary
- 27 days annual leave
- 6 University closure days
- 8 bank holiday
- Pension scheme
- Access to occupational health
- Enhanced sickness pay scheme and maternity/paternity pay scheme

Our mission:

Value our community and enhance their experience by providing best in class services to stimulate the body, mind and soul.

Closing date for applications: 24th June 2022 (We may close this advert early should the interest be high)